

**New Zealand Customs and Quarantine Regulations (Updated)**

*Personal Effects /  
 Household Goods /  
 Motor Vehicles*

**Concessionary entry (duty and / or tax free) for household effects and motor vehicles is available to persons who meet all of the following conditions:**

- Have arrived and on the date the effects / motor vehicle is imported, hold a document authorising residence in New Zealand (see below); and
- Have resided outside of NZ for the whole of 21 months before the date of arrival in NZ; and
- Have owned and used the household goods before the date of departure for NZ / have personally owned and used the vehicle for at least 12 months before the date of departure to NZ or the date on which the vehicle is surrendered for shipping, whichever is earlier; and
- The goods / vehicle are being imported for own personal use and not for sale, gift, disposal or exchange.

Documents authorising residence in New Zealand - means any of the following:

- ✓ A New Zealand Passport
- ✓ An Australian Passport
- ✓ A current New Zealand Residence visa or permit or a current New Zealand returning residents visa or permit
- ✓ A current permanent residence visa (including a resident return visa) issued by the Government of the Commonwealth of Australia
- ✓ A current New Zealand work visa or a work permit that was issued for a minimum of twelve months
- ✓ A current New Zealand work visa or work permit issued under the Work to Residency (Skilled Migrant Category) policy or the Long term Business Visa/Permit category
- ✓ A current New Zealand visitor's visa or permit that was issued for a minimum of three years

Manufacturer's certificate of compliance for frontal impact & emission standards may be required for vehicles to be registered for use on New Zealand roads. Detail information is available on the following website: [www.nzta.govt.nz](http://www.nzta.govt.nz). It is very important the vehicle is not shipped until the shipper has written confirmation from the entry certifiers that the car meets the required standards.

The organisations listed below are appointed by the NZTA to advise on the suitability of vehicles for import and carry out entry certification of imported used vehicles and new vehicles that are imported by persons other than the vehicle manufacturer's representative in New Zealand:

- Automobile Association (AA), Phone: +64 9 966 8800, Fax: +64 9 966 8893, Email: [aatech@aa.co.nz](mailto:aatech@aa.co.nz)
- Vehicle Inspection New Zealand (VINZ), Phone: +64 9 580 3170, Fax: +64 9 525 8910, Email: [info@vinz.co.nz](mailto:info@vinz.co.nz)
- Vehicle Testing New Zealand (VTNZ), Phone: +64 4 495 2500, Fax: +64 4 495 2530, Email [technical@vtnz.co.nz](mailto:technical@vtnz.co.nz)
- Safer Vehicle Testing (SVT), phone +64 9 296 1169, fax +64 9 296 2813, email [kismatt@safervehicletesting.co.nz](mailto:kismatt@safervehicletesting.co.nz)

Following documents will be required for clearance of motor vehicles:

- ✓ Original Registration Certificate and / or original deregistration certificate as applicable
- ✓ Original purchase invoice
- ✓ Original compliance certificate issued by the manufacturer of the car if applicable / required.
- ✓ Original Passport

*Prescription  
 Medicine*

- All medicine including prescribed and over the counter medicine will result in a customs inspection resulting in delays / additional charges.
- A doctor's prescription / note with the clients name is required to import the medicines into New Zealand.

*Firearms*

- The importation of firearms is strictly controlled and a New Zealand Police permit to import is required. This permit should be obtained prior to the firearms arriving in New Zealand.
- Importation of certain types of weapons such as flick knives, butterfly knives, swordsticks, knuckle-dusters, and any weapon designed to give the appearance of another article is prohibited.

Further information regarding the import and export of firearms, and offensive weapons can be obtained from the New Zealand Police at:

- [www.police.govt.nz/service/firearms/](http://www.police.govt.nz/service/firearms/)
- or by telephone 0064 4 4749499

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**Pets**

- New Zealand is free from many serious diseases and pests such as rabies, heartworm disease, and many ticks. Biosecurity requirements are in place to manage the risk of introducing unwanted diseases, pests and animals. Requirements include eligibility tests and treatments which must be completed before the pet(s) can enter New Zealand. A permit is required to import pet(s) into New Zealand.
- Apply to Biosecurity New Zealand prior to shipping of the pet. **DO NOT SHIP THE PET UNLESS AN IMPORT PERMIT IS ISSUED.**

BIOSECURITY NEW ZEALAND  
 Ministry of Agriculture and Forestry  
 Animal Imports / Exports  
 Pastoral House, 25 The Terrace,  
 PO Box 2526, Wellington,  
 New Zealand 6140  
 Telephone: 64-4-894 0100,  
 Facsimile: 64-4-894 0733,  
 e-mail : [animalimports@maf.govt.nz](mailto:animalimports@maf.govt.nz)  
 web: [www.biosecurity.govt.nz](http://www.biosecurity.govt.nz)

**Prohibited and Restricted Goods**

- Animals, milk, plants, fruits, vegetables and their products, seeds, honey, pollen, propolis, honeycombs and bee products, fish, coral, ivory, snakeskin, crocodile products or whale bone including ornaments including jewellery, souvenirs and handicrafts items, clam, turtle and tortoise shells, wooden items, drums, carvings, spears and masks, items made of hair, fur, unprocessed wool, skin, feathers and bone, hunting trophies or stuffed animals, clothing and footwear used around animals, animal equipment, outdoor camping, sports equipment, hiking boots and other sporting footwear which could be contaminated with soil, seeds or water, articles manufactured from wildlife, medicines of any kind, controlled drugs other than prescribed medicines, books, objectionable / indecent articles of any kind in any format, ornamental / hookah pipes and drug related utensils, weapons & firearms.

For further details and more comprehensive information on import of personal effects / household goods and motor vehicles into New Zealand, please visit the following websites:

Quarantine Information : [www.maf.govt.nz](http://www.maf.govt.nz) / [www.quarantine.govt.nz](http://www.quarantine.govt.nz)

Customs Information : [www.customs.govt.nz](http://www.customs.govt.nz)

Motor vehicles : [www.nzta.govt.nz](http://www.nzta.govt.nz)

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